

June 2010

Re : Clearvision Communications

This note should serve as testimony to both Clearvision Communications and Director, Sam Abraham.

In my capacity as a member of the Owners Committee for the 65 apartment building at 9 Sarawia Street Newmarket (Bellvue Apartments) I was charged with the task of identifying a reputable TV aerial system supplier, with a view to seeking credible, no nonsense technical advice and cost estimates for an appropriate aerial system to service all of the 65 apartments at 9 Sarawia.

While that may seem to be a relatively straight forward task, it proved to be somewhat difficult to satisfy the credible and no nonsense criteria, without being confronted / intimidated with technical jargon and disappointing levels of enthusiasm and professionalism.

Thankfully, the process introduced us to Clearvision Communications and Sam Abraham.

Relative to the other companies that we briefed / negotiated with, Sam at Clearvision was clearly able to present us with the credible, no nonsense information / options that we (the committee) required, in simple terms that each of us could grasp, in order to make a properly informed decision that we felt comfortable with.

Sam was able to impress us on a number of fronts:

- Confronted with the frustrations that dealing with a committee can present, his patience, diplomacy and ability to present technical details in a plain straight-talking manner was commendable & primarily instrumental in our accepting their recommendations & quote.
- Upon our green-lighting their proposals, the works were undertaken & completed in very quick time, well within their proposed schedule, with minimal disruption to 65 households ... we received not one complaint from any of the occupants.
- In terms of value for money, it is early days ... only 6 months since the works were completed, however to date, all is well, and the couple of what firstly appeared to be teething problems, were dealt with promptly, and in fact turned out to be individual user related issues.

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- The quality of the works appears to be of a high standard .. certainly the presentation of the works is as we were quoted and expected.
- Post installation contact and advice has been admiral, and does give us some confidence that we have chosen a trustworthy credible provider in this instance, at competitive rates.

In summary, I can confidently recommend Sam and Clearvision are well capable to deliver very high standards in terms of professionalism, competitiveness, technical competency and workmanship. We will be looking to retain them as advisors/suppliers as and when we need to upgrade in the future in order to stay abreast of fast moving technological advances.

Regards,

Warrick Smith